

dedicated LCD display solutions

User Manual 17" 4K 3480 x 2160 LCD



LCD-AP-K17
Aluminum front bezel





LCD-DP-K17
Aluminum front cover



LCD-OP-K17
Universal open frame

F© (FRACH

Legal Information

First English printing, August 2018

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

Safety Instructions

Please read all of these instructions carefully before you use the device. Save this manual for future reference.

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labeled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:

	Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or
	failure to follow instructions supplied with the product.
	Repair or attempted repair by anyone not authorized by us.
	Any damage of the product due to shipment.
	Removal or installation of the product.
	Causes external to the product, such as electric power fluctuation or failure.
	Use of supplies or parts not meeting our specifications.

- Normal wear and tear.Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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UM-UV-621-K17-Q318V2 www.rackmountsales.com

Before Installation

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

How To Clean Your LCD Monitor



Caution :

- To avoid the risk of electric shock, make sure your hands are dry before unplugging your monitor from or plugging your monitor into an electrical outlet.
- When you clean your monitor, do not press down on the LCD screen. Pressing down on the screen can scratch or damage your display. Pressure damage is not covered under warranty.
- Use only cleansers made specifically for cleaning monitors and monitor screens. Cleansers not made to clean monitors and monitor screens can scratch the LCD display or strip off the finish.
- Do not spray any kind of liquid directly onto the screen or case of your monitor. Spraying liquids directly onto the screen or case can cause damage which is not covered under warranty.
- Do not use paper towels or abrasive pads to clean your monitor. Using an abrasive pad or any wood based paper product such as paper towels can scratch your LCD screen.

Cleaning Your Monitor

To clean your LCD safely, please follow these steps:

- ① Disconnect the power cord.
- ② Gently wipe the surface using a clean, dry microfiber cloth. Use as little pressure as possible.

Cleaning Tough Marks and Smudges

To remove tough marks and smudges, please follow these steps:

- ① Disconnect the power cord.
- 2 Spray a small amount of non-abrasive cleanser on a microfiber cloth.
- Caution: Do not spray or apply any liquids directly onto the monitor. Always apply the solution to your microfiber cloth first, not directly on the parts you are cleaning.
- Gently wipe the surface. Use as little pressure as possible.
- Wait until your monitor is completely dry before plugging it in and powering it up.

< 1.1 > Package Content - LCD-AP / NAP-K17 17" 4K LCD Display

LCD-AP-K17 / NAP-K17



17" 4K LCD Display X 1 6ft DP cable X1 Power adapter X 1 Power cord X 1

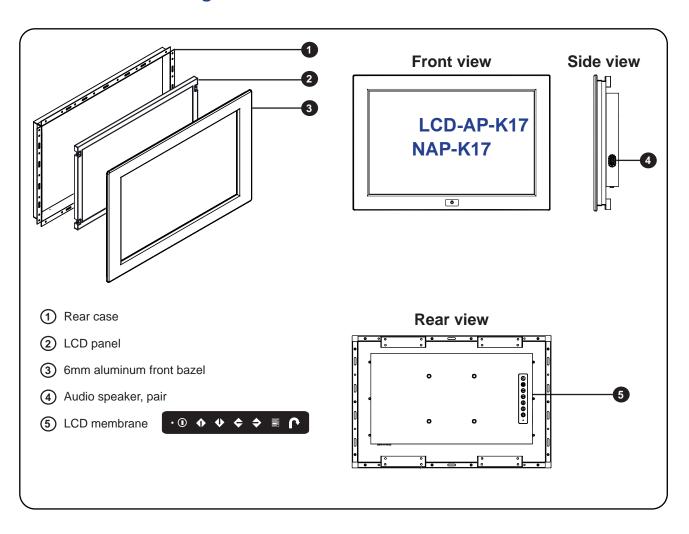
Mounting hardware X 1 pack

- Mounting bracket x 4 pcs
- M4* 6mm screw x 8 pcs
- M4* 50mm screw x 8 pcs

Basic I/O

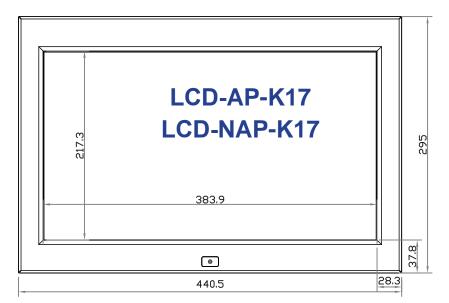
HDMI 1.4	HDMI 2.0 DF	Audio	Power
		out ©	©

< 1.2 > Structure Diagram - LCD-AP / NAP-K17

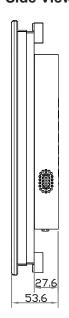


Model	Product Dimension	Packing Dimension	Net	Gross
	(W x D x H)	(W x D x H)	Weight	Weight
LCD-AP-K17	440.5 x 53.6 x 293 mm	615 x 113 x 523 mm	5.2 kg	8 kg
	17.3 x 2.1 x 11.5 inch	24.2 x 4.4 x 20.6 inch	11.4 lbs	17.6 lbs
LCD-NAP-K17	440.5 x 53.6 x 293 mm	615 x 113 x 523 mm	5.2 kg	8 kg
	17.3 x 2.1 x 11.5 inch	24.2 x 4.4 x 20.6 inch	11.4 lbs	17.6 lbs

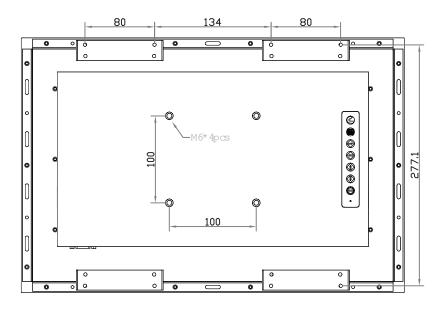
Front View



Side View

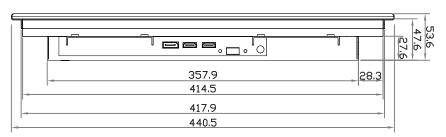


Rear View

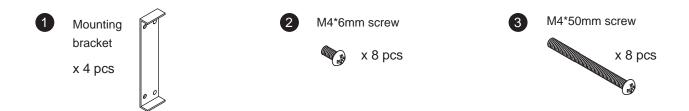


UNIT : mm 1mm = 0.03937 inch

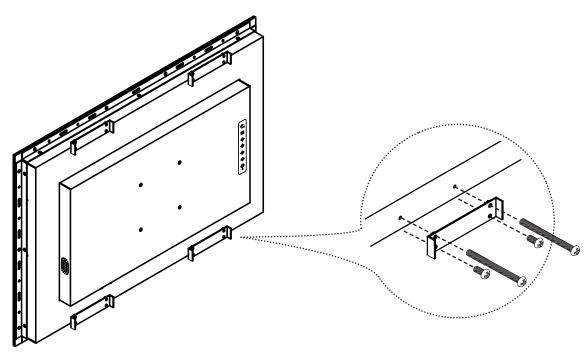
Bottom View



< 1.3 > Panel Mount Installation - LCD-AP / NAP-K17

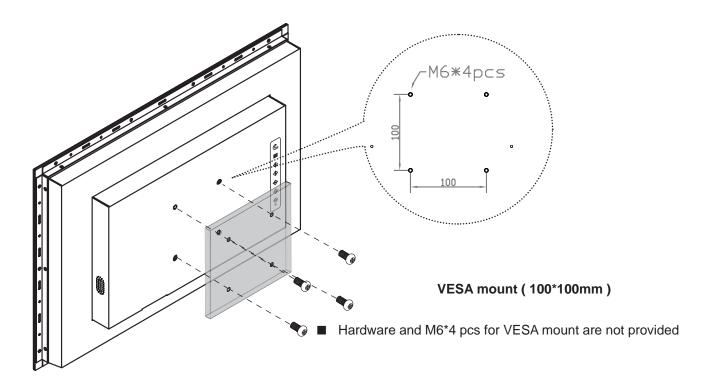


Hardware set part no. UV-BK#2



Steps

- Install 4 mounting brackets with 8 x M4*6mm screws
- Adjust the LCD panel with 8 x M4*50mm screws and fix it on the surface.



< 2.1 > Package Content - LCD-DP-K17

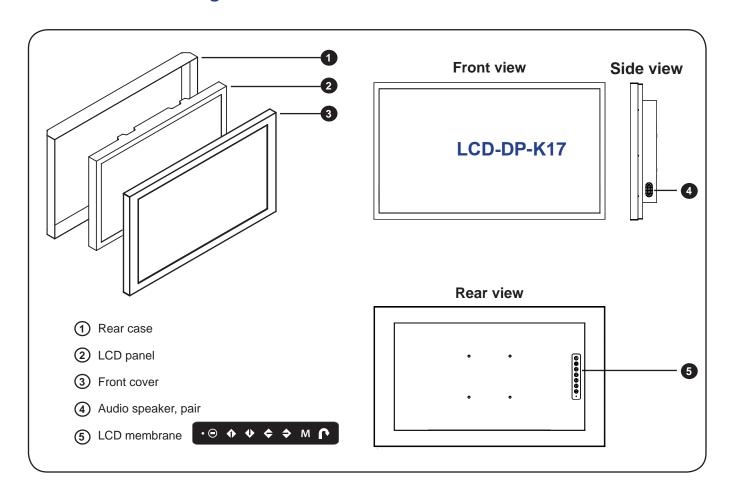
LCD-DP-K17



17" 4K LCD Display X 1
6ft DP cable X 1
Power adapter X 1
Power cord X 1

Basic I/O

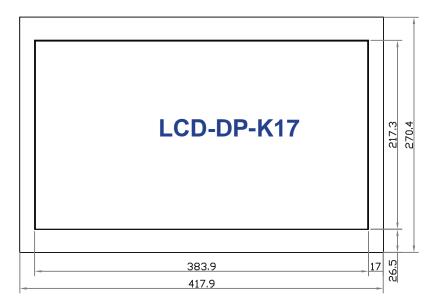




Model	Product Dimension	Packing Dimension	Net	Gross
	(W x D x H)	(W x D x H)	Weight	Weight
LCD-DP-K17	417.9 x 51.9 x 270.4 mm	615 x 113 x 523 mm	4.3 kg	7.1 kg
	16.5 x 2 x 10.6 inch	24.2 x 4.4 x 20.6 inch	9.5 lbs	15.6 lbs

< 2.2 > Dimension - LCD-DP-K17

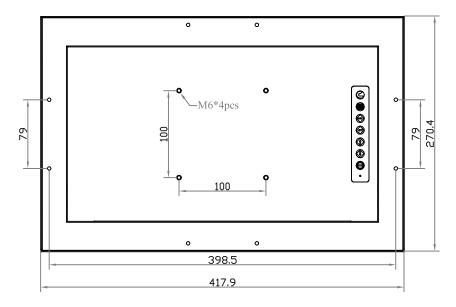
Front View



Side View

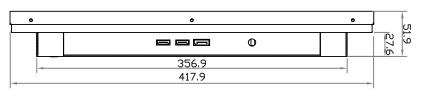


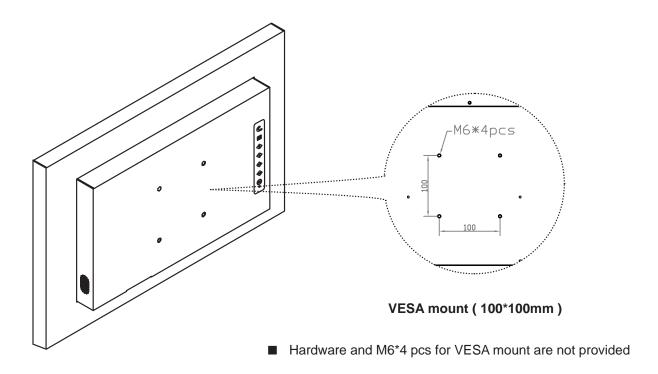
Rear View



UNIT : mm 1mm = 0.03937 inch

Bottom View





< 3.1 > Package Content - LCD-OP-K17

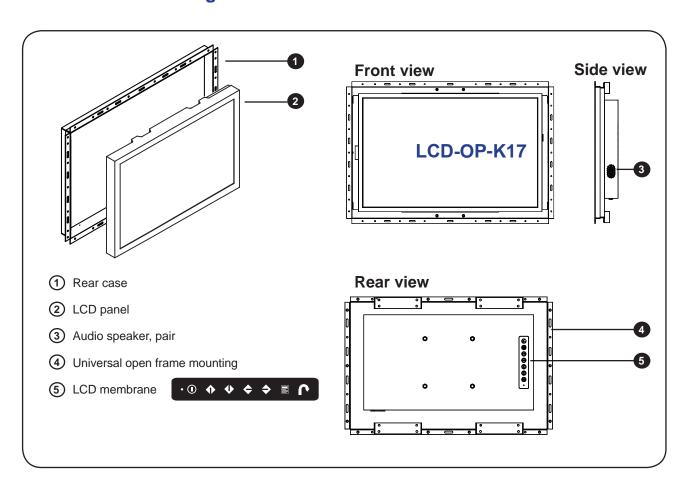
LCD-OP-K17



17" 4K LCD Display X 1
6ft DP cable X 1
Power adapter X 1
Power cord X 1

Basic I/O





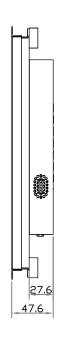
Model	Product Dimension	Packing Dimension	Net	Gross
	(W x D x H)	(W x D x H)	Weight	Weight
LCD-OP-K17	437.5 x 47.6 x 290 mm	615 x 113 x 523 mm	3.4 kg	6.2 kg
	17.2 x 1.9 x 11.4 inch	24.2 x 4.4 x 20.6 inch	7.5 lbs	13.6 lbs

< 3.2 > Dimension - LCD-OP-K17

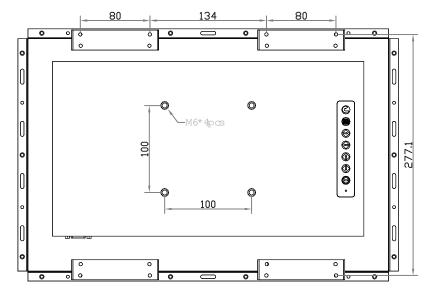
Front View

437.5

Side View

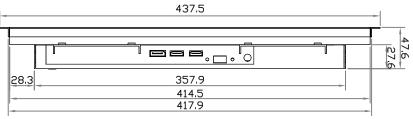


Rear View

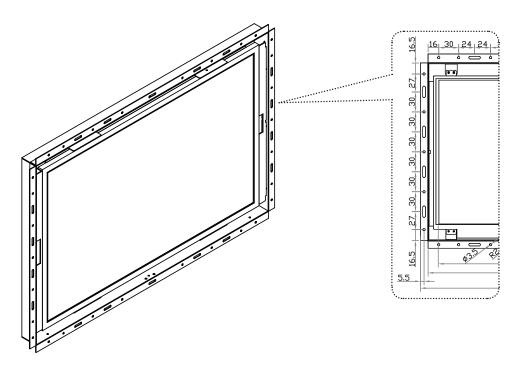


$\begin{array}{l} UNIT:mm\\ 1mm=0.03937\ inch \end{array}$

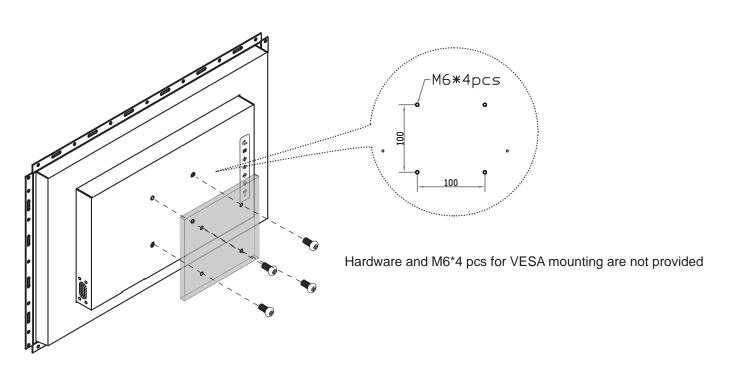
Bottom View



(I) Universal mount



(II) VESA mount (100*100mm)



< 4.1 > Product Specifications

Mechanical		AP-K17	NAP-K17	DP-K17	OP-K17
Design	Protection	6mm front cover	NEMA 4 / IP 65	front cover	open frame
	Front Panel	Black, RAL 9005		-	
	Rear Casing	Black, RAL 9005			
	VESA Mounting		100 x 100m	nm	
	Other Mounting	Panel mount	Panel mount	-	Universal mount

LCD	Panel Size (diagonal)	17.3-inch Widescreen TFT color LCD
Panel	Display pixel (dots x lines)	3840 x 2160
	Brightness (typ.)	400
	Contrast Ratio (typ.)	1000:1
	Color	16.7 M, 8-bit
	Viewing Angle (L/R/U/D)	89/89/89
	Response Time (ms)	30
	Dot pitch (mm)	0.0995
	Display Area (mm)	382.12H x 214.94V
	Surface treatment	Anti-glare
	Surface hardness	3H
	Backlight Type	LED
	MTBF (hrs)	20,000

Video	Digital	Display port	DP 1.2 / HDCP 1.3
		HDMI	HDMI 2.0 / HDCP 2.2
			HDMI 1.4 / HDCP 1.4

Audio	Audio Output	Connector	3.5mm stereo jack
		Resistance / Power level	30kΩ / 2.8V
	Speaker	Dual Stereo Speaker	2W x 2

^{*}When the audio output is connected, speaker output is OFF

Power	Power Supply	Range	Auto-sensing 100 to 240VAC, 50 / 60Hz
	Power Consumption	Screen ON	Max.29W
		Power saving mode	Max. 9W
		Power button OFF	Max. 2W

Compliance	EMC	FCC & CE certified
	Safety	CE / LVD certified
	Environment	RoHS2 & REACH compliant

< 4.1 > Product Specifications

17" 4K LCD Display

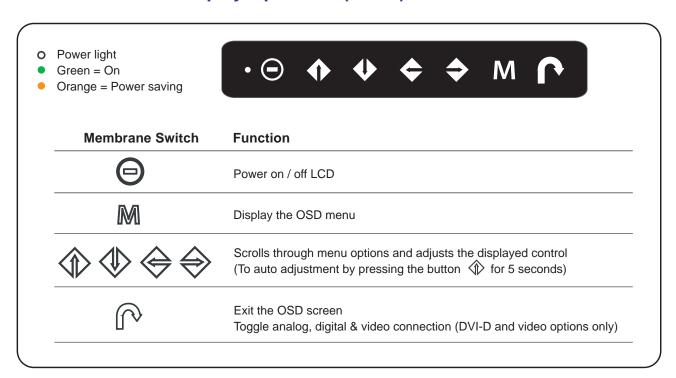
Environmental Operating		Temperature	0 to 55°C degree
Conditions		Humidity	20~90%, non-condensing
		Altitude	16,000 ft
Storage / Non-operating	Temperature	-20 to 60°C degree	
	Humidity	5~90%, non-condensing	
		Altitude	40,000 ft
		Shock	10G acceleration (11ms duration)
		Vibration	10~300Hz 0.5G RMS random vibration

Physical		AP-K17 / NAP-K17	DP-K17	OP-K17
Specification	Product (WxDxH)	440.5 x 53.6 x 293 mm	417.9 x 51.9 x 270.4 mm	437.5 x 47.6 x 290 mm
		17.3 x 2.1 x 11.5 inch	16.5 x 2 x 10.6 inch	17.2 x 1.9 x 11.4 inch
	Packing (WxDxH)	615 x 113 x 523 mm	615 x 113 x 523 mm	615 x 113 x 523 mm
		24.2 x 4.4 x 20.6 inch	24.2 x 4.4 x 20.6 inch	24.2 x 4.4 x 20.6 inch
	Net Weight	5.2 kg / 11.4 lb	4.3 kg / 9.5 lb	3.4 kg / 7.5 lb
	Gross Weight	8 kg / 17.6 lb	7.1 kg / 15.6 lb	6.2 kg / 13.6 lb

Applicable	Display Port	PC Signal	3840 x 2160 x 60Hz
Format	Input		1920 x 1080 x 60Hz
			1600 x 1200 x 60Hz
			1360 x 768 x 60Hz
			1280 x 1024 x 60 / 75Hz
			1280 x 768 x 60Hz
			1024 x 768 x 60 / 70 / 75Hz
			800 x 600 x 60 / 72 / 75Hz
			720 x 400 x 70Hz
			640 x 480 x 60 / 72 / 75Hz
		Audio Signal	2ch Linear PCM
	HDMI Input	HDMI 2.0	3840 x 2160 x 60Hz
		HDMI 2.0 / 1.4	3840 x 2160 x 30Hz
			1920 x 1080 x 50 / 60Hz (1080p)
			1920 x 1080 x 25 / 30Hz (1080i)
			1280 x 720 x 50 / 60Hz (720p)
			720 x 480 x 50 / 60Hz (576p / 480p)
		Audio Signal	2ch Linear PCM

^{*} In some circumstances, if the user connects the LCD to PC via HDMI port for video and audio signals, the LCD may display incorrectly on a full screen. If so, please adjust the display card setting on display size to fix the issue.

< 4.2 > On-screen Display Operation (OSD)



< 4.2 > On-screen Display Operation (OSD)

17" 4K LCD Display

1 Picture

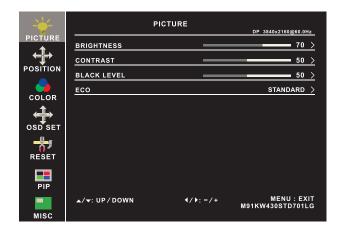
Brightness: Adjust the screen brightness

Contrast : Adjust the difference between the image background

(black level) and the foreground (white level)

Black level: Adjust background black level of the screen

Eco : Screen in power saving mode

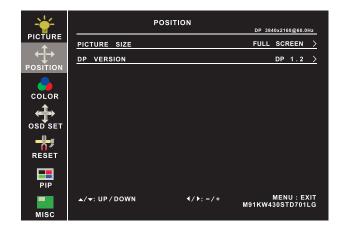


(2) Position

Picture size : Adjust the image size

- Full Screen / 4:3 / 5:4 / Pixel to Pixel

DP version: Select the DP version



(3) Color

Color temperature: User / Warm / Cool / 5400k mode and

Red / Green / Blue color balance

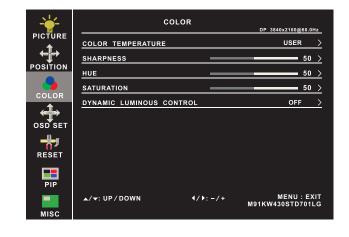
Sharpness : Adjust the image from weak to sharp

Hue : Adjust the screen hue value

Saturation : Adjust the saturation of the image color

Dynamic

luminous control : Control the dynamic brightness



4 OSD Set

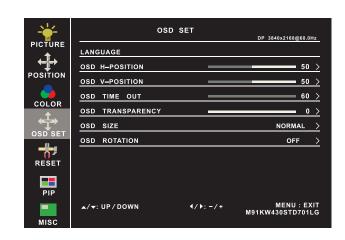
Language : Select the language in which the OSD menu is

displayed - English

OSD H-Position : Align the screen image left or right
OSD V-Position : Align the screen image up or down

OSD time out : Adjust the screen timeout
OSD transparency : Adjust the screen transparency

OSD size : Adjust the screen size - Normal / Small OSD rotation : Rotate the screen - 90° / 180° / 270°

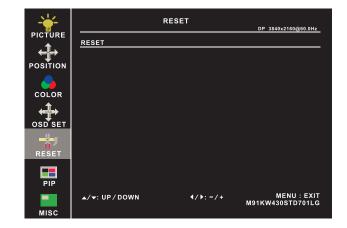


< 4.2 > On-screen Display Operation (OSD)

17" 4K LCD Display

S Reset

Reset : Return the adjustment back to factory setting



6 PIP

PIP mode : Enter into PIP / PBP setting - PIP MODE /

PBP 2WIN (Main screen + 1 sub screen) / PBP 3WIN (Main screen + 2 sub screen) / PBP 4WIN (Main screen + 3 sub screen) Select the signal input of each sub screen

PIP size : Adjust the size of the Sub screen

- Small / Medium / Large / Huge

PIP position : Adjust the position of the Sub screen

- Top Left / Top Right / Bottom Left / Bottom Right

Swap : Swap the input signal of PIP / PBP sub screen



(7) MISC

Signal source : Select the signal source - DP / HDMI1 / HDMI2

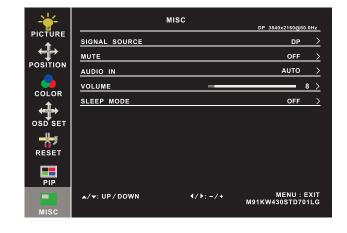
Mute : Turn off the surrounding sound

Audio in : Auto / Line in / DP

Volume : Adjust the volume of sound

Sleep mode : Set the off time - 10 min / 20 min / 30 min /

50 min / 60 min / 120 min / 240 min

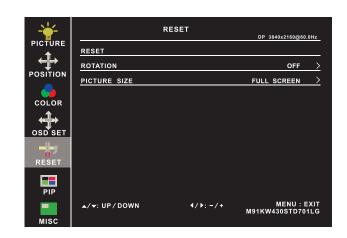


Options on Reset page

Rotation : Rotate the image in Full screen or 1:1

- 90° / 180° / 270°

Picture size: Adjust the image size in Full screen or 1:1

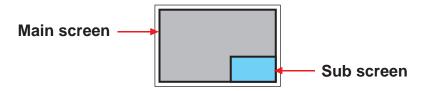


< 4.3 > How to Use Picture In Picture (PIP) / Picture By Picture (PBP)

< 4.3.1 > Picture in Picture (PIP)

Mode

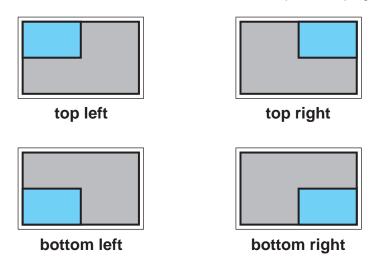
Display the Sub screen in the Main screen. OSD Menu \to MISC \to PIP Mode \to Large / Small / OFF



Position

Adjust the position of the Sub screen (top left, bottom left, top right, bottom right)

OSD Menu \rightarrow MISC \rightarrow PIP Position \rightarrow top left / top right / bottom left / bottom right



Size

Adjust the size of the Sub screen (Large / Small) OSD Menu \rightarrow MISC \rightarrow PIP Mode \rightarrow Large / Small

Size of Sub screen

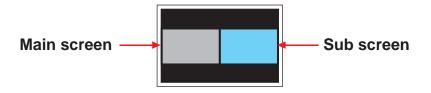
LCD Monitor	Large Sub screen	Small Sub screen
1920 x 1200	552 x 414	480 x 360
1920 x 1080	552 x 414	480 x 360
1440 x 900	414 x 310	360 x 270
1366 x 768	392 x 294	340 x 254
1280 x 1024	368 x 276	320 x 240

< 4.3 > How to Use Picture In Picture (PIP) / Picture By Picture (PBP)

< 4.3.2 > Picture By Picture (PBP)

Mode

Display the Sub screen next to the Main screen. OSD Menu \rightarrow MISC \rightarrow PIP Mode \rightarrow PBP



Size

LCD Monitor	Main / Sub screen
1920 x 1200	955 x 716
1920 x 1080	955 x 716
1440 x 900	715 x 536
1366 x 768	678 x 508
1280 x 1024	635 x 476

< 4.3.3 > PIP / PBP Source

To select an input signal for PIP / PBP Sub screen. OSD Menu \rightarrow MISC \rightarrow PIP Source \rightarrow HDMI / SDI

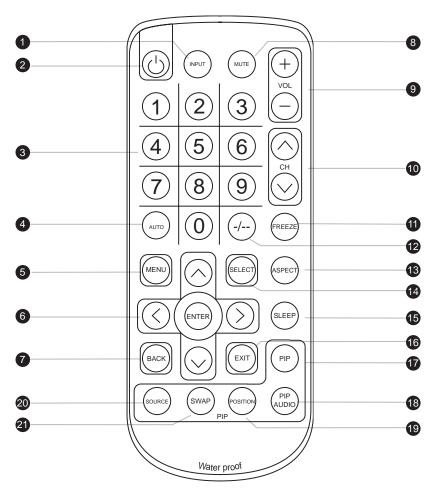
The PIP / PBP is operable in the following table :

Sub Main	HDMI	SDI
HDMI	Х	0
SDI	0	Х

< 5.1 > Option Table

Options	AP / NAP	DP	ОР
Remote controller	✓	✓	✓
SDI	✓	✓	✓
MCS multi-screen control	✓	✓	✓
Touchscreen	✓	✓	✓
MIL-type / lockable connector	✓	✓	✓
DC Power	✓	✓	✓

< 5.2 > Remote Controller (RC-2)



1	INPUT	Select the source		
2	ტ	Switches on or off the TV		
3	Only use in TV mode. Select channels. For channel numbers and above, enter the second digit within two seconds.			
4	AUTO	Auto adjust		
(5)	MENU	Display the menu on the screen or go to the previous menu		
6	▲ / ♥ / ◄ / ▶ / ENTER	Go to the upper menu or select the previous value / Go to the next menu or select the next value / Decrease the setting value / Increase the setting value or enter to the select item setting Enter to the select item settings or excude the setting		
7	BACK	Back to previous value		
8	MUTE	Turn on or off the speaker		
9	Vol + / -	Increase or decrease the speaker volume		
10	CH + / -	For TV model only, increase or decrease the channel number		
11	FREEZE	Reserve for OEM model		
12	- /	For setting input single or double digits		
13	ASPECT	Adjust the screen size		
(1 <u>4</u>)	SELECT	To select the existing item		
	SLEEP	Select the sleeping time		
16	EXIT	Exit the menu or cancel		
	PIP functions			
<u> </u>	PIP	Picture in picture		
13	PIP AUDIO	To set the audio of in PIP mode		
19	POSITION	To set the screen position in PIP mode		
20	SOURCE	PIP Source		

Swap screen in PIP mode

SWAP

< 5.3 > Options : 3G / HD / SD-SDI input

17" 4K LCD Display



Crystal Image SDI input is an ideal solution for the broadcast-grade video and high resolution CCTV market.

Designed for use with Crystal Image displays, a SDI input module can support up to 1080p @60Hz resolution without using additional space or power and it comes standard with a 2-year warranty.

SDI



INPUT	3G-SDI IN	BNC x 1 / 0.8Vp-p (75 ohm)
	3G-SDI OUT	BNC x 1 / Active through, equalized & relocked

Standard Compliance	Video	SMPTE 425M / 274M / 296M / 125M ITU-R BT.656
	Audio	SMPTE 299M / 272M-C

Compatible Video Format	3G-SDI	1080p 1080p 1080i 720p	@60 / 50Hz, 4:2:2 @30 / 25 / 24Hz, 4:4:4 @60 / 50Hz, 4:4:4 @60 / 50Hz, 4:4:4
	HD-SDI	1080p 1080i 720p	@30 / 25 / 24Hz, 4:2:2 @60 / 50Hz, 4:2:2 @60 / 50Hz, 4:2:2
	SD-SDI	480i	@60Hz, 4:2:2
	ITU-R BT.656	576i	@50Hz, 4:2:2

Compatible Audio Format	3G-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	HD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	SD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized / Asynchronized Video

Max. Transmission Distance 75 ohm coaxial cable	3G-SDI	150m at 2.97Gb/s
	HD-SDI	250m at 1.485Gb/s
	SD-SDI	480m at 270Mb/s

< 5.4 > Options : MCS

MCS (Multi-display Control)



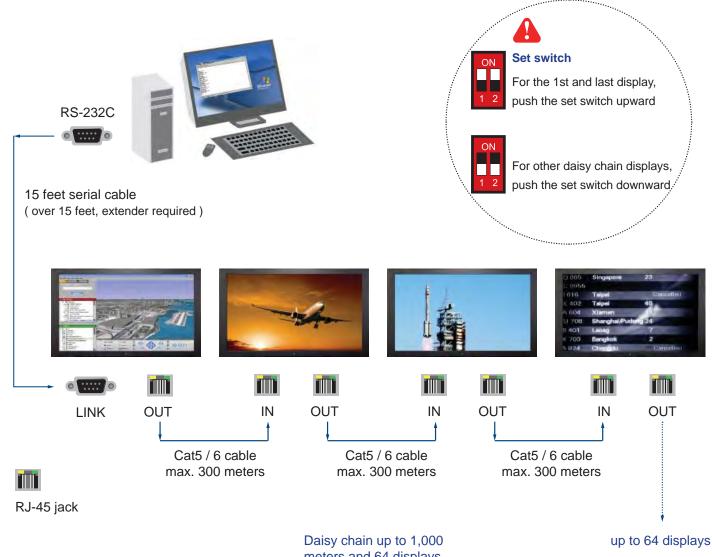
More control is always good. Especially when it is necessary and easy. Crystal Image provides MCS solution to control the OSD of various CIT LCD displays up to 64 units.

The RS-232C is used for the communication between the PC and the first display via a 15 feet serial cable while the CAN bus is used for the various LCD displays cascade together via CAT 5/6 cable, and daisy chain up to 1,000 meters.

Designed for use with CIT LCD displays, Crystal Image provides a MCS input module without using additional space or power and it comes standard with a 2-year warranty.

MCS





meters and 64 displays

< 5.5 > Options : Touchscreen & driver

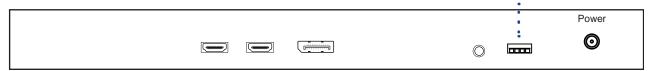


K17" USB Touchscreen Specification

Model	TPC-10 Multi-touch	TRB e-Resistive	
Technology	Projected Capacitive	5-Wire Resistive	
Touch Point	10	Single	
Input Type	Finger or Capacitive Stylus	Finger or Stylus	
Resolution	4096 x 4096	2048 x 2048	
Touch Point Accuracy	± 2 mm	-	
Response Speed	< 5 ms	15 ms	
Activation Force	< 5 g	≤ 50 g	
Surface Hardness	6H	3H	
Light Transmission	> 85%	80% ± 3%	
Haze	3%↓	8% ± 3%	
Durability	50 million touches	10 million touches	
Top Layer	3 mm Glass	ITO Film	
Bottom Layer	0.7 mm Sensor Glass	ITO Glass	
Thickness	3.9 ± 0.1 mm	2.2 ± 0.2 mm	
Connector	USB	USB Type A	
Compatibility	Linux / Android / Windows / Mac	Windows 7 / XP / Vista, Linux	

- Dimension will be changed if Multi-touch required
- USB touchscreen package includes 1 x 6ft USB cable, quick reference guideline and CD disc
- For detailed information, please refer to the attached CD disc
- As the touchscreen unit is not made of toughened glass, please handle it carefully

USB Touchscreen



< 5.5 > Options : Touchscreen & driver



K17TPC-10 Driver



Connect the USB cable from the USB port on the LCD to a computer. The touch screen supports easy Plug-and-Play operations. There is no need to install additional drivers on the computer.

TRB Driver

Please follow the below steps to setup the touch screen:-

- Step 1. Run the bundled CD disc or download the driver from the link below: http://www.eeti.com.tw/drivers Win.html
- Step 2. Double click the Setup.exe
- Step 3. Follow the installation instruction to finish the setup
- Step 4. After installation, run the TouchKit program & the "4 point calibration"



Please do the initial calibration after the first setup



< 5.6 > Options : DC Power ○ ⊕ ⊕ ○



Model	12V	24V	48V	125V
Input rating				
Input voltage:	12-Volt	24-Volt	48-Volt	110-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V	66 ~ 160V
Input current				
- No load	50 mA	50 mA	50 mA	35 mA
- Full load	7183 mA	3551 mA	1755 mA	749 mA
Output rating				
Output voltage:	12-Volt	12-Volt	12-Volt	12-Volt
Output current:	6.25A	6.25A	6.25A	6.25A
Efficiency	87%	88%	89%	91%

*** For DC power option :

(1) If the unit with LCD, earthing may be required



	Input	Part no.	MIL Standard
MIL - type Connector	DC Power *** (Male)	MS3470W8-33P	MIL - DTL - 26482
	VGA *** (Male)	MS3470W14-15P	MIL - DTL - 26482

^{***} There are several additional MIL DC and VGA connector types with varying design characteristics to meet cost considerations and to provide users with the most design flexibility possible. For more information, please contact us.

	Input	Part no.	Standard
Lockable Connector	DC Power (Male)	YM-Ext-461CP001	D-type 3W3
	USB	LUSB - A111 - 00	-

^{***} MIL - type or Lockable connectors above can be integrated with our LCD displays. Sale service just for connectors not provided.

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